

## ABSTRACT OF THE DISCLOSURE

A delivery-information management process which enables flexible and objective evaluation with respect to reliability of information which is shared or exchanged. In the delivery-information management process: a rule for evaluation of information is set for an information group; an information item having a predetermined attribute is classified into the information group; an evaluation value of the information group is calculated by applying the rule for evaluation of information to the information item; and the evaluation value is stored in a database in association with the information group.